

responding to
patients' needs

LIVE SUPPORT FROM KNOWLEDGEABLE COUNSELORS

We are here to support you from 9AM – 6PM Eastern and our reimbursement counselors are available to patients and healthcare providers who have non clinical questions. We offer support in over 150 languages for non-English speakers through our translation services. Our goal is to answer all calls live but if a message must be left, your call will be returned that day. If calls are left after hours, calls are returned the next business day.

WHAT'S NEEDED

A completed application with patient and physician signature is needed for assistance. A copy of the physician's license is necessary before product is shipped.

TIMEFRAME

All patient assistance applications are processed within two (2) business days of a complete application.

EUSAPharma COMMUNITY ACCESS PATIENT PROGRAM (CAPP)



The EUSAPharma CAPP program is available to provide support for healthcare providers and patients seeking drug assistance.

Callers will receive detailed information about the CAPP program and what steps are necessary to start the process. The counselors will do a thorough benefit investigation or alternative coverage search to see if coverage can be found. For those without coverage and who meet the program guidelines, free product will be provided.



EUSAPharma

Phone: 1-888-837-4397

Fax: 1-866-287-3036

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Eligibility

To be eligible for CAPP, uninsured patients must have an annual family gross income of less than or equal to 200% of the Federal Poverty Level. Patients must be US Citizens or Legal Residents who have no coverage for the product or if they do have coverage, then their coinsurance responsibility is greater than 50%.

- Patients that have Medicare and Medicaid are excluded from eligibility in the CAPP program.

Application Process

In order to qualify, patients and physicians must complete the two page application and patients must sign the Patient Authorization Form. The application must be signed by both the patient and the physician. In order for product to be shipped, a copy of the physician's license is needed.

Product Quantity Approved

Drug approval is valid for 1 treatment cycle of product:

1 ProstaScint kit

1 vial of Quadramet

8 boxes of Caphosol

Patients are not eligible for re-enrollment; eligibility is granted 1 time only. All product is shipped to the physician's office.

PATIENT ASSISTANCE PROGRAM

For qualifying patients without insurance coverage, free product assistance is available through the EUSAPharma Community Access Patient Program (CAPP).



AccessMED

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